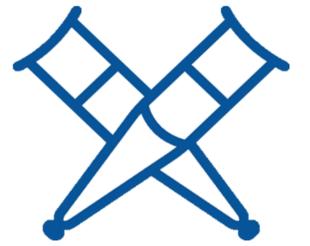
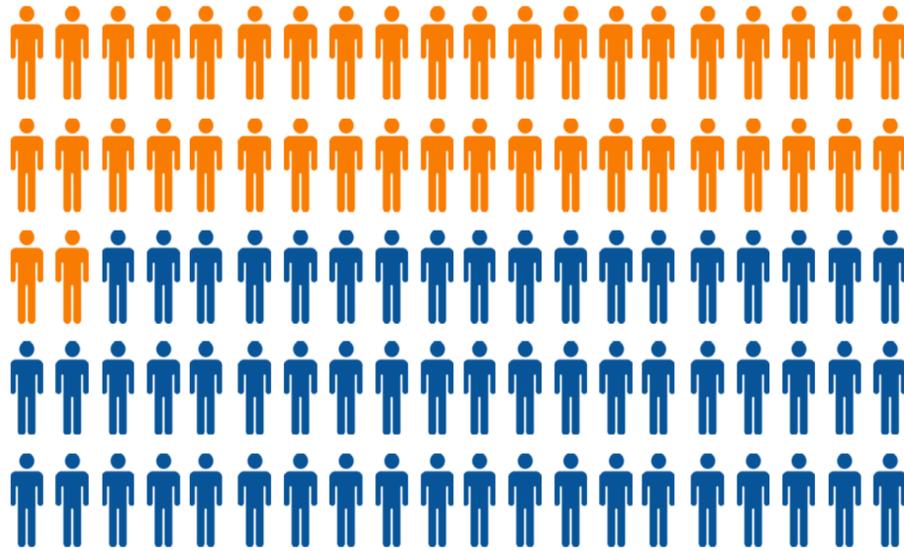


# OIEC BY NUMBERS

Percentage of workers' compensation proceedings in which an Ombudsman helped an injured employee:

**42%**



**1,985 years** - total combined workers' compensation experience of OIEC employees



**60%** of OIEC Customer Service Representatives speak Spanish

**\$1,969**  
average amount saved per injured employee when helped by an Ombudsman



**222,564** case-related phone calls taken by OIEC Customer Service Representatives



**28,172** injured employees helped by OIEC



**2,975** calls made using the OIEC Language Line

For more information, please contact the Office of Injured Employee Counsel

(866) 393-6432 | [oiec.texas.gov](http://oiec.texas.gov) | @OIEC