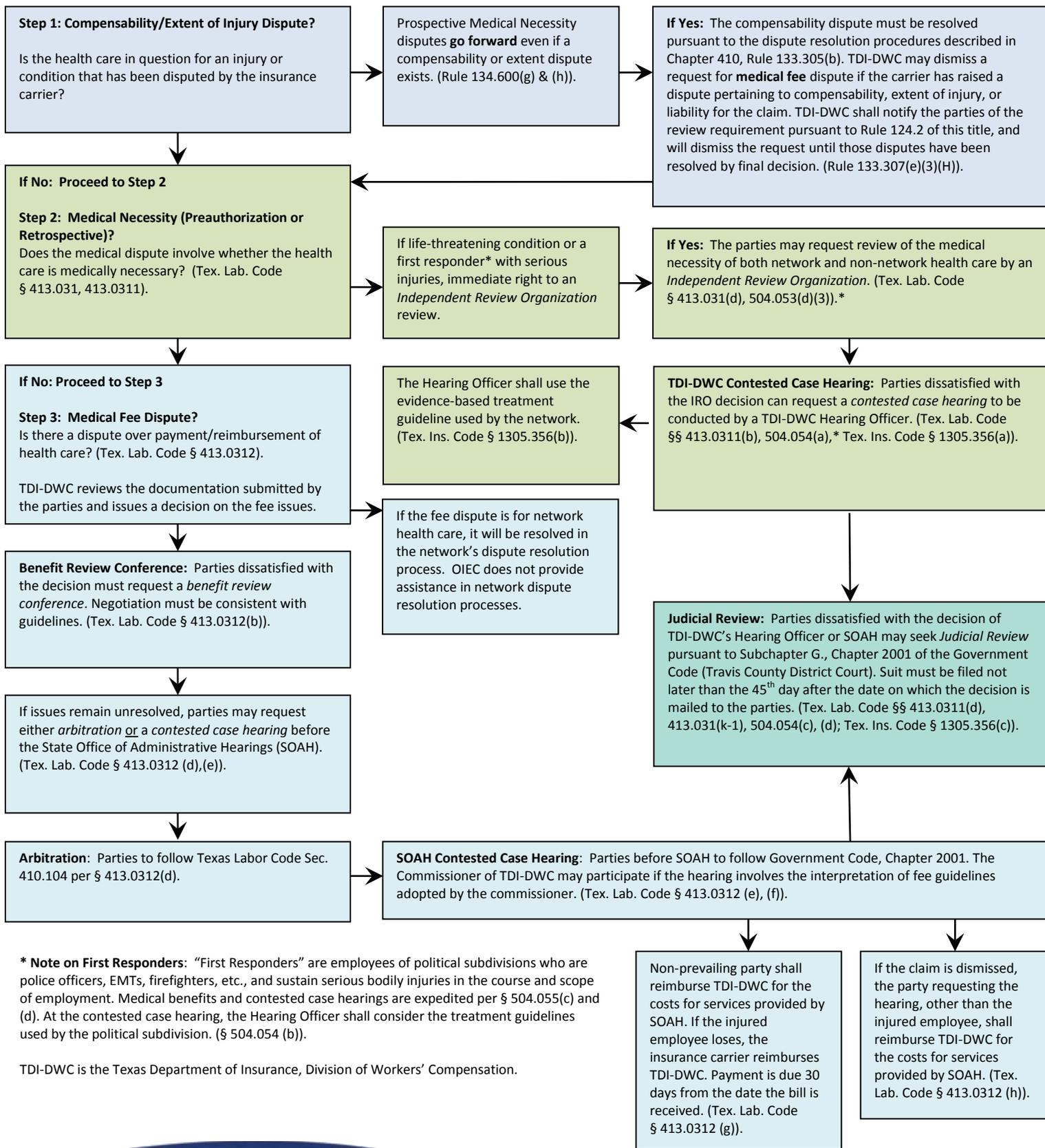


# Medical Dispute Resolution Procedures



**\* Note on First Responders:** "First Responders" are employees of political subdivisions who are police officers, EMTs, firefighters, etc., and sustain serious bodily injuries in the course and scope of employment. Medical benefits and contested case hearings are expedited per § 504.055(c) and (d). At the contested case hearing, the Hearing Officer shall consider the treatment guidelines used by the political subdivision. (§ 504.054 (b)).

TDI-DWC is the Texas Department of Insurance, Division of Workers' Compensation.

